

Statement from Helen Woods, owner of a female cross-breed called Jody, cremated by Emma Bent. Helen found out she may not have received her own pet's ashes back after using Peak Pet Cremations prior to the incident.

“I first read about the incident when it was reported in the Nottingham Evening Post back in August 2009. I immediately thought about Jody's ashes as she was put to sleep at home by Ambivet who recommended Emma Bent's company to me and assured me she would be cremated on her own and that I would get her ashes back.

After the vet took Jody away I got a call from Emma Bent who assured me the same, she even said Jody's head was resting on her knee at the time and that she was about to start her cremation. Thinking about what she said to me in that call now makes my blood boil as she may have been lying to me.

In March 2010 I took Jody's ashes to Nottingham Pet Crematorium and they inspected them for me. John showed me ashes from a pet they had individually cremated and the difference was obvious. He said that Jody's ashes contained a lot of material that he would not have expected to see and I am left wondering what on earth I have got back?

I am disgusted at Ambivet and think they are just as much to blame. It wouldn't have taken much for them to check her out properly before offering me her services.

When I found out about the case I telephoned Ambivet with my concerns and spoke to the business manager, David Stone, who said to me “what's it to do with you, your dog wasn't found in the field?”. I felt my concerns were dismissed by him out of hand and that they simply didn't care.

Since David Stone said that to me I have read a letter from him to Emma Bent back in December 2005 making clear he knew she had not disposed of waste properly and asking for her licence details – it makes me wonder why they carried on using her after this and makes me all the more angry with them. I trusted Ambivet and paid them £140 for Jody's individual cremation and in my eyes they have a lot of questions to answer.

If I had my way Emma Bent wouldn't see the light of day for many years. What she has done to my family and the other pet owners that used her company is obscene and we have gone through a lot of distress not knowing what actually happened to Jody.”

Contact Details

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